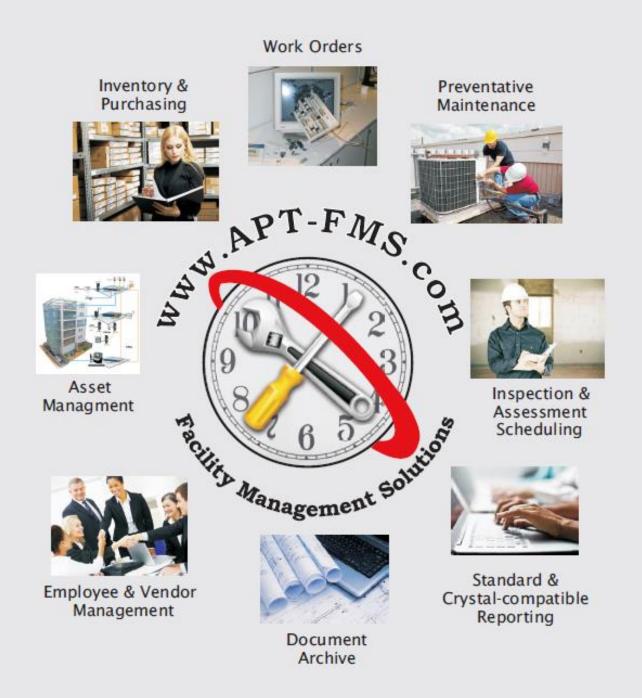
# Facility Manager WORKS

## Work Order & Record Keeping System



## Advanced Planning Technologies, Inc.

# Facility Manager WORKS

Advanced Planning Technologies, Inc. (APT) has been working with clients and their facilities since 1991. Our experience has lead us to develop our own simplified software systems to match the needs of real life day-to-day operations in facility/site management.

#### Our Mission

Our mission is to provide web and internet based technology that manages and communicates all the facility information needs to every occupant, service provider and manager the organization serves and works with.

#### Our Goal

Our Goal is <u>Your Success</u> by providing you with **ALL** the functionality needed to do your job successfully and more. It's true: if you don't look good, neither do we. Our all-inclusive system provides you with all the functionality you need to manage, organize, track, report and implement facility management best practices.

Facility Manager WORKS™ a Computer Maintenance Management System (CMMS) that is easy, intuitive, flexible and can be integrated with graphical floor plans and assets (Facility Manager MAPS™) for a simple point and click information source. Thus creating a full facilities/site management system that allows you the ability to merge space information, square footage, asset locations, work order/preventive maintenance, etc... the whole CAFM system and your Computer Maintenance Management System as one clear and precise application that tells you the whole story of your facilities and sites.

#### Facility Manager WORKS™ can:

- Increase employee productivity
- Allows for faster responses to work /repair request
- Maintains management approval requirements and work order flow
- Tracks employee work/repair time and costs
- Schedule future preventive and ongoing maintenance requests
- Control inventory and inventory notifications on low level thresholds
- Notify workers of new work requests and tracks the status of the work order & PM's

#### Flexibility

Facility Manager Works™ is completely customizable. Our philosophy is to have Facility Manager Works™ conform to the way that your organization is structured... not the other way around. This flexibility allows you to track as much detail as you need or want.

If you need to do detailed tracking, reporting and cost assessments... you can. The more details that you track in Facility Manager Works™ − the greater your ability to analyze the costs of maintaining your buildings.

If you just need a basic system without all of the detailed tracking... you can set it up using just the basic functionality knowing that you can always start adding more detailed tracking anytime with no additional costs.

# Benefits to the Facility Manager WORKS<sup>™</sup> Internet Based System

- No IT Costs
- Total Accountability
- 24/7 Access Anywhere there is Internet
- Scalable Functionality without the Scalable Cost
- Customizable & Automated Routing
- Global and Custom Reminders / Notifications
- · Tracks employee work/repair time and costs
- · Control inventory and low inventory notifications
- Able to track multiple department requests including IT/Help Desk
- Maintains management approval requirements and work order flow
- Schedule future preventive maintenance and ongoing requests
- Notifies workers of new work requests and tracks status
- · Completely customizable to tailor how your organization is setup

#### IT'S ALL ONE SYSTEM - NO MODULES TO PURCHASE

# Use what you decides helps you... instead of costs dictating what you can afford.

- Work Orders (Job Tickets, IT Help Desk)
- Preventive Maintenance Scheduling
- Inspection Scheduling
- Inventory and Purchasing Management
- Order and Quote Management
- Employee and Vendor Management
- Barcoding and Scanning Capabilities

- Assessment Scheduling
- Asset Management
- Asset Life-Cycle Management
- Document Storage
- Project and Cost Code Tracking
- Report Writer & Custom Form Creation
- LDAP Password Controls



# How are work requests entered into Facility Manager WORKS<sup>™</sup>

When someone needs work done, they simply click on a "Request" link on your organization's website.

They then log-in and fill-in the information on what is needed to be done and click on Submit Request.

The request is now in Facility Manager WORKS™ and the work flow will start.

#### Facility Manager WORKS™ is an

## All-In-One System!

#### Work Order / Preventive Maintenance / Asset-Inventory Management all in One System

With Facility Manager WORKS™ there are no modules to buy. It's an all inclusive program. Even if you don't need all of the application at the start your needs can change and Facility Manager WORKS™ allows you to meet your needs as you grow.

Within Facility Manager WORKS™ you are able to create and manage:

Work Orders - a onetime task initiated by a request

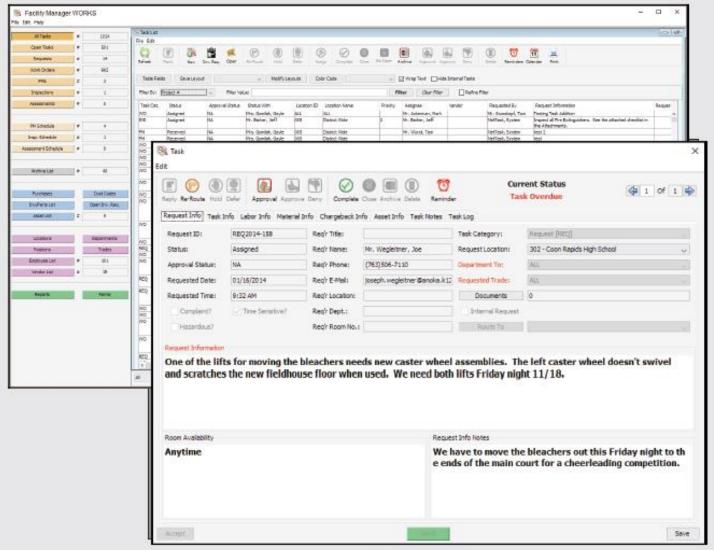
Preventative Maintenance Orders - regularly scheduled future tasks

Inspection Orders - regularly scheduled tasks needed to be completed for legal compliance

Assessment Orders - regularly scheduled tasks that are less time-sensitive

Asset Management - detailed tracking of assets and asset task history

Inventory Management - detailed tracking of inventory costs, levels, purchases, quotes, barcoding



#### Facility Manager WORKS™ is

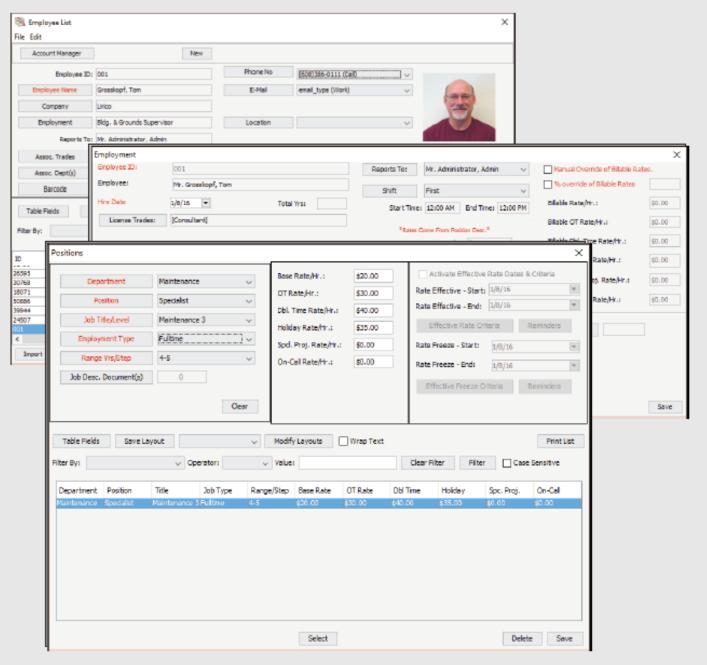
#### Customizable to Your Needs!

It doesn't matter if you need just a basic Work Order system or if you have hundreds of buildings to manage... Facility Manager WORKS™ can be configured to your situation.

Because Facility Manager WORKS™ is database driven, you are able to customize and track to any level of detail that you need.

You can start small and simple, then expand as your needs dictate. If you need to track a lot of details and depth of details, Facility Manager WORKS™ can handle it. The more information that you track, the more information that you will be able to analyze and report on the back-end.

Facility Manager WORKS™ conforms to the way that your organization is structured... not the other way around!



#### Facility Manager WORKS™ allows you

## Flexibility!

It doesn't matter if you are managing a handful of buildings or hundred of buildings... when a work order request comes in, it's important to get the request to the right people and departments.

Facility Manager WORKS™ gives you the flexibility to control exactly how a request is routed and who it is routed to.

Facility Manager WORKS™ Route Settings can be customized to meet any combination of routing that you need.

This can include routes to be set up by:

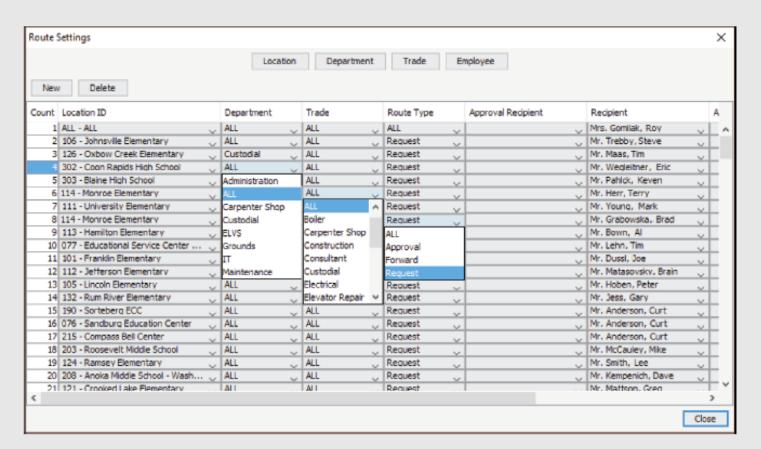
- Location
- Departments
- -Trades
- Route Type

You are also able to assign:

- who is the Recipient of the request
- assign an Approval Recipient if needed
- Auto Assign a Recipient
- create Carbon Copy (CC) or multiple CCs recipients

Facility Manager WORKS™ gives you tremendous flexibility in routing. If you want, you can start small and simple, then gradually expand your routing as your needs dictate.

Our philosophy is to have Facility Manager WORKS™ conform to the way that your organization is structured... not the other way around.



#### With Facility Manager WORKS™

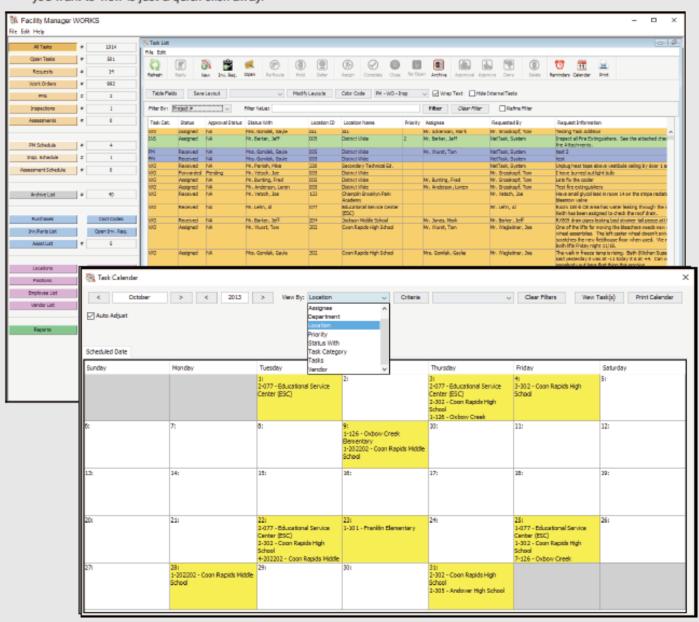
### View Information Your Way!

Because Facility Manager WORKS™ is database driven, you are able to view and filter your information how you would like to see it. Similar to Excel™ you can arrange, sort and index the information that you want to look at.

#### With Facility Manager WORKS™ you can:

- Hide Columns
- Move Columns
- Index information
- Filter information
- Color Code information
- View in spreadsheet or calendar format

You can also save any combination of these layouts so that you don't have to recreate them each time. The information you want to view is just a quick click away.



## Looking for a powerful Asset Tracking solution? It's build right into Facility Manager WORKS™

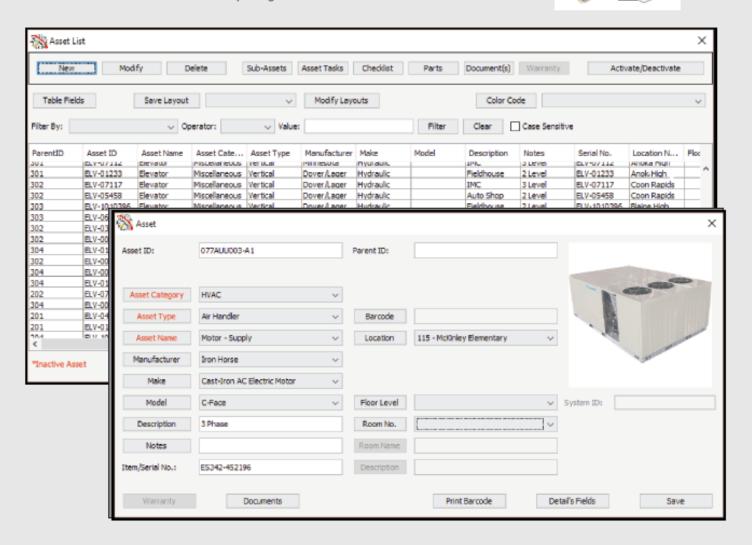
Facility managers have a wide-range of assets to track and maintain. Building assets can range from air-handling units and heat pumps, to life safety equipment and the scope of every asset inventory is different.

Facility Manager WORKS™ gives you the flexibility to track assets to the level that you need.

Managed assets remain in service longer by allowing scheduled PMs to be attached. This leads to less downtime and unexpected outages of assets. By tracking your assets history you can learn from experience, anticipate and avoid problems, reduce waste and make better business decisions.

#### Facility Manager WORKS™ Asset Tracking allows:

- In-depth asset tracking and history
- Parent and Child Asset distinctions
   i.e. an air handler and its components as separate items
- Barcodes
- Detailed reporting

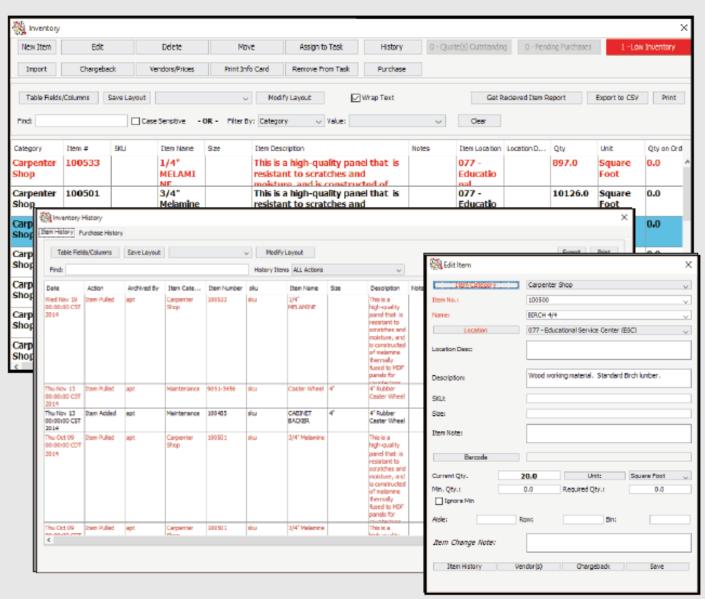


## Facility Manager WORKS™ Inventory Management

Facility Manager WORKS™ inventory management system helps maintain lean inventory levels, identify waste, and control costs. By adding inventory items used to complete a WO or PM, Facility Manager WORKS™ can calculate the true overall costs of the task. Including total time to complete task, calculating the wage cost and total cost of inventory used.

#### Facility Manager WORKS™ Inventory Management can:

- -Easy import of current inventory
- Detailed tracking including the Item History and Purchase History
- Assign Inventory Items to WOs and PMs
- Calculate inventory used into the overall cost associated with WOs and PMs
- Track multiple location inventory accountability
- Alert of Low Inventory status
- Generate Multiple Vendor Quotes, Purchase Orders and Received Item Reports
- Assign Charge Back Rates

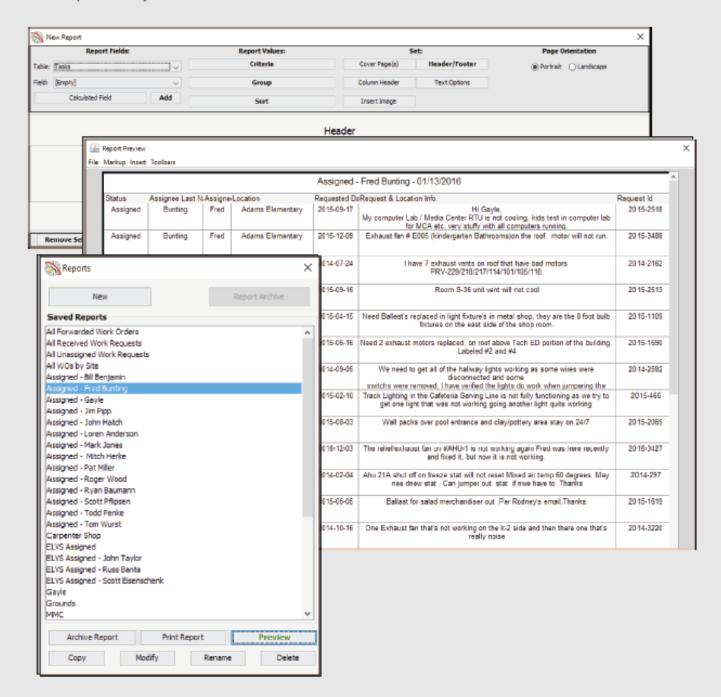


## Facility Manager WORKS™ Reports

Because Facility Manager WORKS™ is completely "Database Driven" you are able to create, run and save just about any combination of information within the program. The more information you track within Facility Manager WORKS™, the more information that you are able to run reports on.

All of the reports are formatted as tables with rows and columns and you are able to draw information from one table or multiple tables.

You are able to completely customize your reports to preview, print, export or archive exactly the information that's pertinent to you.

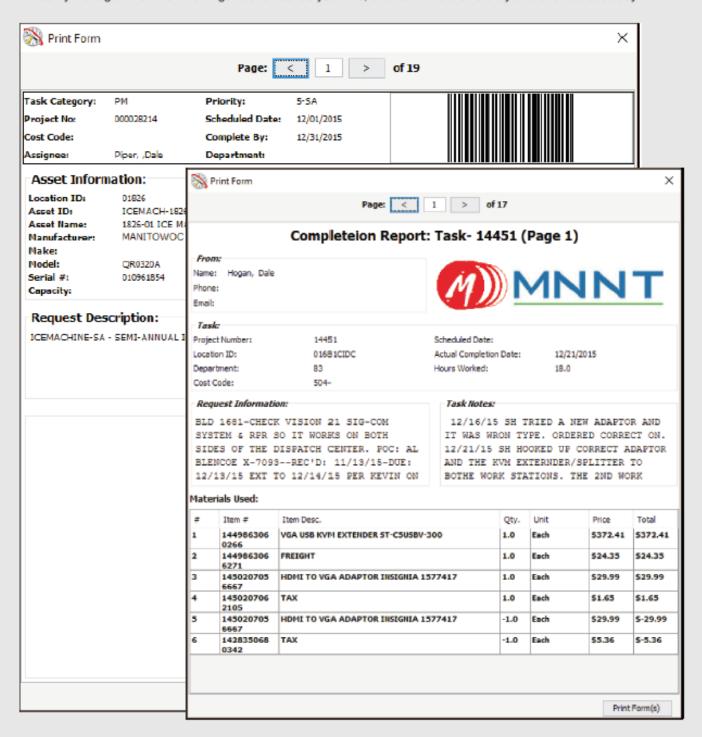


## Facility Manager WORKS™ Forms

In addition to being able to generate detailed reports, Facility Manager WORKS™ can also generate Forms. Typically forms would be used for reporting, notifications or chargebacks.

Our APT Technical Support will custom create these forms for you and load them into your Facility Manager WORKS™ projects. Then when you need to run any forms, you simply select the tasks that you want to be generated into a form, select the saved form that you want, then preview and print.

Facility Manager WORKS™ form generation saves you time, allows for more efficiency and ensures accuracy.









Have you ever wanted to visually see an item and then click on it to see the work order history. What about the current work orders and/or what the yearly/monthly operational and maintenance costs of the asset is?

Want to be able to accurately show building operational costs, capital planning, budgeting, etc?

With Facility Manager MAPS™ and Facility Manager WORKS™ you can.

Two applications built from the same code and database; when combined operate as one application. It's a graphical management system developed and produced by one company, APT, Inc.

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